

We are currently offering appointments over the phone or on zoom. We have merged our Royal Courts of Justice and Central Family Court services so our volunteers are experienced in both family and civil law areas.

**To request an appointment with us please fill out this form:**

<https://forms.office.com/Pages/ResponsePage.aspx?id=xw8fOxyORUmf9jVSCvvbEY-i-s0wrZZDnDnlusWAYBhUMTM1RFRBVUdVVFhSVjM1SFNXR1hZWjBJUy4u>



## What do we do?

- Provide someone to talk to
- provide somewhere for clients to wait and something to drink
- provide practical guidance and/or emotional support
- explain what happens in court
- guide clients round the court building
- help clients to fill in forms
- help clients to organise your papers and your thoughts
- refer clients to legal advice agencies
- go with clients to court offices and counters
- go to court with clients and stay for their hearing
- help clients think about your next steps



## What don't we do?

- Give legal advice
- Act on client's behalf
- Tell clients what to write on forms
- Look after client's children or any vulnerable adult with the client
- Share client's confidential information with anyone, unless we hear something that causes concern for their safety or another person's
- Act as witnesses to investigations